

CORRECTIVE ACTION STATEMENT

DETAILS OF INSPECTION VIOLATIONS

NO.	LOCATION	REF.	POINTS	CRITICAL DESCRIPTION
1	MAIN GALLEY DECK 6	38	0	No
TWO GRILL BRUSHES WERE NOTED NEXT TO THE GRILLS WHILE THE AREA WAS IN OPERATION. CORRECTIVE ACTION: Removed during inspection and correctly re-stowed in a different location . ITEM CLOSED				
2	MAIN GALLEY DECK 6	26	3	Yes
ONE KNIFE WAS SOILED AND STORED AS CLEAN IN A DRAWER IN THE BREAKFAST AREA. CORRECTIVE ACTION: Removed during inspection and staff re-instructed. ITEM CLOSED				
3	MAIN GALLEY DECK 6	08	0	No
A CHECK VALVE WAS NOTED ON THE WATER LINE TO ICE MACHINE # 4 INSTEAD OF A VENTED BACKFLOW PREVENTION DEVICE. CORRECTIVE ACTION: Corrected during inspection – completed 17/09/04 – ITEM CLOSED				
4	MAIN GALLEY DECK 5	21	0	No
THE LABELS ON THE GRILLS IN THE GRILL SECTION WERE PEELING OFF, MAKING THE GRILLS DIFFICULT TO CLEAN. CORRECTIVE ACTION: New labels on order from manufacturer – Indent # TAL040461 applies. ITEM OUTSTANDING – AWAITING DELIVERY				
5	MAIN GALLEY DECK 5	21	0	No
PEELING AND MISSING SEALANT WAS NOTED IN THE VENTILATION HOOD OVER THE GRILLS IN THE GRILL SECTION. CORRECTIVE ACTION: Sealant re-newed on 20/09/04 – ITEM CLOSED				
6	CREW GALLEY	28	0	No
THE HANDWASH STATION IN THE DISHWASH AREA WAS LOCATED TOO CLOSE TO THE CLEAN STORAGE RACKS, SO THAT DURING HANDWASHING WATER COULD SPLASH ONTO THE CLEAN ITEMS. CORRECTIVE ACTION: Splash Guard installed 23/09/04 – ITEM CLOSED				
7	HAMBURGER GRILL	20	0	No
SLOTTED FASTENERS WERE NOTED ON THE FOOD CONTACT AND FOOD SPLASH ZONES OF THE FRYERS. CORRECTIVE ACTION: To be replaced with Hex Head Screws on receipt of requisitioned Indent # TAL040465 – ITEM OUTSTANDING – AWAITING DELIVERY.				
8	HAMBURGER GRILL	21	0	No
A GAP WAS NOTED AROUND THE GREASE COLLECTION HOLES OF THE FLAT-TOP GRILLS MAKING THESE AREAS DIFFICULT TO CLEAN. CORRECTIVE ACTION: Repaired 20/09/04 – ITEM CLOSED.				
9	HAMBURGER GRILL	33	0	No
THE GROUT WAS MISSING IN SECTIONS AT THE COUNTER-DECK JUNCTURE MAKING THIS AREA DIFFICULT TO CLEAN. CORRECTIVE ACTION: Repaired 20/09/04 – ITEM CLOSED.				
10	PIZZERIA	26	3	Yes
SEVERAL FOOD PANS WERE SOILED AND STORED AS CLEAN. CORRECTIVE ACTION: Corrected immediately and Staff re-trained. ITEM CLOSED.				
11	PIZZERIA	20	0	No
A LADLE WAS SPLIT AT THE BOWL-HANDLE CONNECTION. CORRECTIVE ACTION: Utensil was discarded at time of inspection. ITEM CLOSED.				
12	HORIZON COURT BUFFET STARBOARD	21	0	No
THE PAINT WAS CHIPPED ON THE METAL SHELVES IN THE FORWARD HOTEL LOCKER MAKING THIS AREA DIFFICULT TO CLEAN. CORRECTIVE ACTION: Metal shelving has been removed from this location and has been replaced by stainless steel system, re-located from another location. ITEM CLOSED.				

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NO.	LOCATION	REF.	POINTS	CRITICAL DESCRIPTION
13	COFFEE STATIONS 5&6	08	0	No
	<p>A BACKFLOW PROTECTION DEVICE WAS NOT PROVIDED ON THE POTABLE WATER LINE SUPPLYING THE COFFEE MACHINE AT STATION 6. BACKFLOW PROTECTION DEVICES WERE NOT INSTALLED ON THE POTABLE WATER LINES SUPPLYING THE ICE MACHINE AND COFFEE MACHINE AT STATION 5.</p> <p>CORRECTIVE ACTION: There is a need for dialogue with the manufacturer of these Coffee Stations Units, to establish if they can be considered to be "Air Gapped". ITEM OUTSTANDING – PENDING OUTCOME.</p>			
14	COFFEE STATION 5	27	0	No
	<p>THE TECHNICAL AREA UNDER THE STATION WAS SOILED.</p> <p>CORRECTIVE ACTION: Effectively cleaned 18/09/04. ITEM CLOSED.</p>			
15	HORIZON COURT DISHWASH	26	3	Yes
	<p>A FEW PLASTIC AND METAL TONGS WERE SOILED AND STORED AS CLEAN. A FEW LARGE PLATES WERE SOILED AND STORED AS CLEAN. CORRECTIVE ACTION: Corrected immediately and Staff re-trained. ITEM CLOSED</p>			
16	HORIZON COURT DISHWASH	20	0	No
	<p>A FEW PLASTIC TONGS WERE DAMAGED MAKING THEM DIFFICULT TO CLEAN.</p> <p>CORRECTIVE ACTION: Items discarded and Staff re-instructed to be more diligent. ITEM CLOSED.</p>			
17	HORIZON COURT DISHWASH	30	0	No
	<p>A "WASH HANDS AFTER USING THE TOILET" SIGN WAS NOT POSTED ON THE BULKHEAD ADJACENT TO THE TOILET ROOM DOOR.</p> <p>CORRECTIVE ACTION: Appropriate notice has now been posted. 18/09/04 ITEM CLOSED</p>			
18	HORIZON COURT GAZEBO	20	0	No
	<p>SLOTTED FASTENERS WERE NOTED ON THE FOOD CONTACT AND FOOD SPLASH ZONES OF THE FRYER.</p> <p>CORRECTIVE ACTION: To be replaced with Hex Head Screws on receipt of requisitioned Indent # TAL040465 – ITEM OUTSTANDING – AWAITING DELIVERY.</p>			
19	HORIZON COURT GALLEY	20	0	No
	<p>SLOTTED FASTENERS WERE NOTED ON THE FOOD CONTACT AND FOOD SPLASH ZONES OF THE FRYERS.</p> <p>CORRECTIVE ACTION: To be replaced with Hex Head Screws on receipt of requisitioned Indent # TAL040465 – ITEM OUTSTANDING – AWAITING DELIVERY.</p>			
20	HORIZON COURT GALLEY	20	0	No
	<p>THE BLAST CHILLER WAS OUT OF ORDER.</p> <p>CORRECTIVE ACTION: Equipment was repaired on 18/09/04. ITEM CLOSED</p>			
21	MERMAID'S BAR	21	0	No
	<p>LOOSE SEALANT WAS NOTED ALONG THE EDGES OF THE DECORATIVE PANELS ON THE REFRIGERATORS AND REFRIGERATED DRAWERS MAKING THESE AREAS DIFFICULT TO CLEAN.</p> <p>CORRECTIVE ACTION: Sealant re-newed 19/09/04 – ITEM CLOSED</p>			
22	MERMAID'S BAR	27	0	No
	<p>THE SEALANT AROUND THE EDGES OF THE DECORATIVE PANELS ON THE REFRIGERATORS AND REFRIGERATED DRAWERS WAS SOILED WITH MOLD.</p> <p>CORRECTIVE ACTION: Sealant has been replaced 19/09/04 – ITEM CLOSED</p>			
23	CALYPSO BAR	33	0	No
	<p>A FEW MISSING TILES WERE NOTED IN THIS AREA. A WORK ORDER WAS IN PLACE AND SOME OF THE TILES HAD BEEN REPLACED THE DAY OF THE INSPECTION.</p> <p>CORRECTIVE ACTION: Work was completed in this section on 19/09/04 – ITEM CLOSED.</p>			
24	CALYPSO BAR	28	0	No
	<p>WET GLASSES WERE STACKED ON THE COUNTER AND READY FOR USE.</p> <p>CORRECTIVE ACTION: Staff re-instructed to prevent re-occurrence – 17/09/04 – ITEM CLOSED</p>			

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25	CALYPSO BAR	34	0	No	THE DECK DRAIN FOR THE HANDWASH STATION WAS CLOGGED. CORRECTIVE ACTION: Corrected 17/09/04 – ITEM CLOSED.
26	GARBAGE ROOM	30	0	No	A "WASH HANDS OFTEN" SIGN WAS NOT POSTED AT THE HANDWASH SINK. CORRECTIVE ACTION: Appropriate signage has now been posted at this location 18/09/04 – ITEM CLOSED
27	NEPTUNE'S POOL	10	0	No	A ROPE WAS NOT ATTACHED TO THE FLOATATION DEVICE. CORRECTIVE ACTION: Rope attached and now in full compliance 22/09/04 – ITEM CLOSED
28	NEPTUNE PORT SPA	09	3	Yes	THE BROMINE RESIDUAL WAS TESTED AT 2.0 PPM. THE WHIRLPOOL WAS OPEN AND TWO INDIVIDUALS USED THIS WHIRLPOOL APPROXIMATELY 10 MINUTES PRIOR TO THE TEST. CORRECTIVE ACTION: Corrected 17/09/04 – ITEM CLOSED
29	WHIRLPOOL SPAS	09	3	Yes	A REVIEW OF THE RECORDS NOTED NUMEROUS READINGS OF LESS THAN 4.0 PPM BROMINE WITH NO ACTION TAKEN. IN ADDITION, THE RECORDS SHOWED CLOSING OF WHIRLPOOLS WITH A YELLOW HIGHLIGHT. THE HIGHLIGHT DID NOT CARRY THROUGH TO SUBSEQUENT READINGS THAT WERE BELOW 4.0PPM. IT WAS NOT CLEAR THAT THE WHIRLPOOLS WERE KEPT CLOSED UNTIL THE LEVEL OF BROMINE WAS ACCEPTABLE. CORRECTIVE ACTION: The Whirlpool and Pool treatment recording system has been re-formatted to include the required information. – ITEM CLOSED.
30	WHIRLPOOL SPAS	10	0	No	THE PROCEDURE FOR BACKWASHING WAS AUTOMATED. THERE WAS NO INDICATION THAT THE BACKWASHING CONTINUED UNTIL THE WATER WAS CLEAR. CORRECTIVE ACTION: Ship is awaiting further clarification of this issue from Princess Shoreside Management – ITEM PENDING
31	POTABLE WATER	06	0	No	SOME OF THE PORT MICROBIOLOGIC TEST RESULTS WERE MORE THAN A MONTH OLD AT THE TIME OF BUNKERING. CORRECTIVE ACTION: Procedure amended for vessel to ALWAYS complete Microbiological tests when the occasion to bunker water arises – irrespective of local water quality analysis – ITEM CLOSED
32	POTABLE WATER	06	0	No	THERE WERE GAPS IN THE CHARTS FOR THE BUNKERING/PRODUCTION ANALYZER RECORDER. THE SYSTEM WAS NOT CALIBRATED EACH TIME PRODUCTION OR BUNKERING BEGAN AFTER THE GAP CORRECTIVE ACTION: a suitable reference chart has been made and displayed to allow operators to identify requirements – ITEM CLOSED.
33	POTABLE WATER	08	0	No	THE RECORDS FOR TANKS 1 AND 3 WERE MORE THAN 2 YEARS OLD. CORRECTIVE ACTION: This is correct. However, a non-conformance had been raised stating that ALL tanks will be cleaned and super-chlorinated during the forthcoming wet dock/refit (31 st October – 7 th November) TANK 6 WAS CLEANED 09/29/2002 BUT THERE WAS NO RECORD OF DISINFECTION. TANK 7 PORT WAS WORKED ON 09/29/2002 BUT THERE WAS NO RECORD OF CLEANING OR DISINFECTION. CORRECTIVE ACTION: Ship could not produce evidential reports at time of the inspection. However, a later search through AMOS (work order management system) revealed evidence to support that sanitization HAD been carried out on those dates. ADDITIONAL "ADOBE" ATTACHMENT REFERS. ITEM NOW CLOSED.
34	POTABLE WATER	08	0	No	THE REDUCED PRESSURE BACKFLOW PREVENTION DEVICE WAS REMOVED FROM THE BACK-FLUSH OVERBOARD LINE FOR THE MINERALIZER. AS PER THE STAFF THIS LINE DISCHARGES UNDER THE WATER LINE BUT THAT AN ANTI-SIPHON LOOP PREVENTS BACKFLOW. CORRECTIVE ACTION: The mineralizer back flush is protected by an air-gap (anti-syphone) as it now discharges inboard, in to a collection tank. ITEM CLOSED

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NO.	LOCATION	REF.	POINTS	CRITICAL DESCRIPTION
35	POTABLE WATER	08	0	No
THE CROSS-CONNECTION CONTROL PROGRAM DID NOT LIST CONNECTIONS TO THE POTABLE WATER SYSTEM AND THE FORM OF PROTECTION USED. CORRECTIVE ACTION: Inspection records will be updated to include the type of BFP devices in use on each of the ship's decks. IN PROGRESS				
36	POTABLE WATER	08	0	No
THE REDUCED PRESSURE BACKFLOW PROTECTION DEVICE FOR THE SPRINKLER SYSTEM WAS ON A WHEELED CART. THIS ONE DEVICE WAS USED FOR 4 SEPARATE CONNECTIONS ON THE VESSEL. AS PER THE STAFF THESE CONNECTIONS WERE ONLY USED DURING DRY DOCKS. CORRECTIVE ACTION: The reality of ever using a shore supply to the sprinkler main would only occur in a Dry-dock situation – the emergency supply from shoreside, if required, would be via the shoreside, fire main connection, cross-connected to the sprinkler main which is RPZ protected. ITEM CLOSED .				
37	CORRECTIVE ACTION STATEMENT	*	0	No
IN DEVELOPING THE CORRECTIVE ACTION STATEMENT FOR THIS INSPECTION, CRITICAL-ITEM DEFICIENCIES (DESIGNATED WITH YES IN CRITICAL COLUMN (WORTH 3 - 5 POINTS), WHETHER DEBITED OR NOT, SHOULD INCLUDE STANDARD OPERATING PROCEDURES AND MONITORING PROCEDURES IMPLEMENTED TO PREVENT THE RECURRENCE OF THE CRITICAL DEFICIENCY.				
PREPARE CORRECTIVE ACTION STATEMENT AS A WORD PROCESSING OR SPREADSHEET FILE WHICH WILL BE SENT TO USPHS / VSP AS AN EMAIL MESSAGE ATTACHMENT. PLEASE EMAIL CORRECTIVE ACTION STATEMENT TO: VSP@CDC.GOV				
USE EMAIL MESSAGE SUBJECT LINE: GRANDE PRINCESS- CAS - [09/29/2004] .				
38	HORIZON COURT POTWASH	26	3	Yes
A FEW PIECES OF EQUIPMENT WERE SOILED AND STORED AS CLEAN. CORRECTIVE ACTION: Corrected immediately and Staff re-trained. ITEM CLOSED				

END OF CAS REPORT